

## Support

### User Guides, Common Terminology, Frequently Asked Questions

How to Create a Profile

Required Documents for Verification

Organization Dashboard

Owner Dashboard

[www.occrra.org/opr-resources](http://www.occrra.org/opr-resources)

### Questions about the Ohio Professional Registry:

User guides are available at [www.occrra.org/opr-resources](http://www.occrra.org/opr-resources)

[www.occrra.org/opr-resources](http://www.occrra.org/opr-resources)  
or e-mail [Registry@occrra.org](mailto:Registry@occrra.org)

### Questions about Instructor Approval:

How do I become an Ohio Approved Instructor?

[www.occrra.org/instructor-approval](http://www.occrra.org/instructor-approval)

### Questions about Training Approval:

How do I get a training/Community of Learners approved?

[www.occrra.org/training-approval](http://www.occrra.org/training-approval)

### Questions about T.E.A.C.H.

Questions about T.E.A.C.H. scholarships

[www.occrra.org](http://www.occrra.org)  
or e-mail: [TEACH@occrra.org](mailto:TEACH@occrra.org)

### Questions about Step Up To Quality

Information on Step Up To Quality

[www.earlychildhoodohio.org](http://www.earlychildhoodohio.org)

Questions about Organization Dashboard (previously Director Information Portal DIP Report)

[www.occrra.org](http://www.occrra.org) or  
e-mail [Registry@occrra.org](mailto:Registry@occrra.org)

Questions about Step Up To Quality marketing materials

ODJFS Programs: [Local Resource & Referral Agency](#)  
ODE Programs: [State Support Team](#)

### Questions regarding quality achievement awards (QAA)

Questions about the amount of the award

[QAA@jfs.ohio.gov](mailto:QAA@jfs.ohio.gov)

All other questions about Quality Achievement Awards

[qaasubmissions@occrra.org](mailto:qaasubmissions@occrra.org) OR  
[www.occrra.org](http://www.occrra.org)